

REBUILD SELF-SIGNED STCONNECT CERTIFICATES

PROCEDURE

You may find a situation in which you need to rebuild self-signed certificates. This typically happens during a server migration or if the IP is used instead of the FQDN when generating the original certificate.

To force new certificates to be built:

1. On the HQ server, go to C:\Shoreline Data\keystore\certs\ folder
2. Manually delete the following
 - hq.crt
 - server.crt
 - hq_ca.crt
 - 192_168_1_254.crt
3. Restart the *ShoreTel-WebFrameworkSvc* service
4. You will see a new set of crt files get recreated, wait a minute or two for new CSR to take place.