

Configure the Line parameters for the Trio 8800 Phones

The steps required to configure the Line parameters on the Polycom Trio 8800 Phones.

1. Set the Line parameters by selecting **Settings > Lines** on the menu bar.
2. Expand the headings by clicking on the “+” symbol next to **Identification, Authentication, Outbound Proxy, and Server 1**

Home Simple Setup Preferences Settings Diagnostics Utilities

You are here: Settings > Lines > Line 1

Line 1

Identification

Display Name PCYC EXT 7312

Address 7312

Label x7312

Type ☒ Private ☐ Shared

Third Party Name

Number of Line Keys 1

Calls Per Line 24

Enable SRTP ☒ Yes ☐ No

Offer SRTP ☐ Yes ☒ No

Require SRTP ☐ Yes ☒ No

Server Auto Discovery ☒ Enable ☐ Disable

TCP Fast Fallback ☐ Enable ☒ Disable

Authentication

Use Login Credentials ☐ Enable ☒ Disable

Domain

User ID 7312

Password 123456

Outbound Proxy

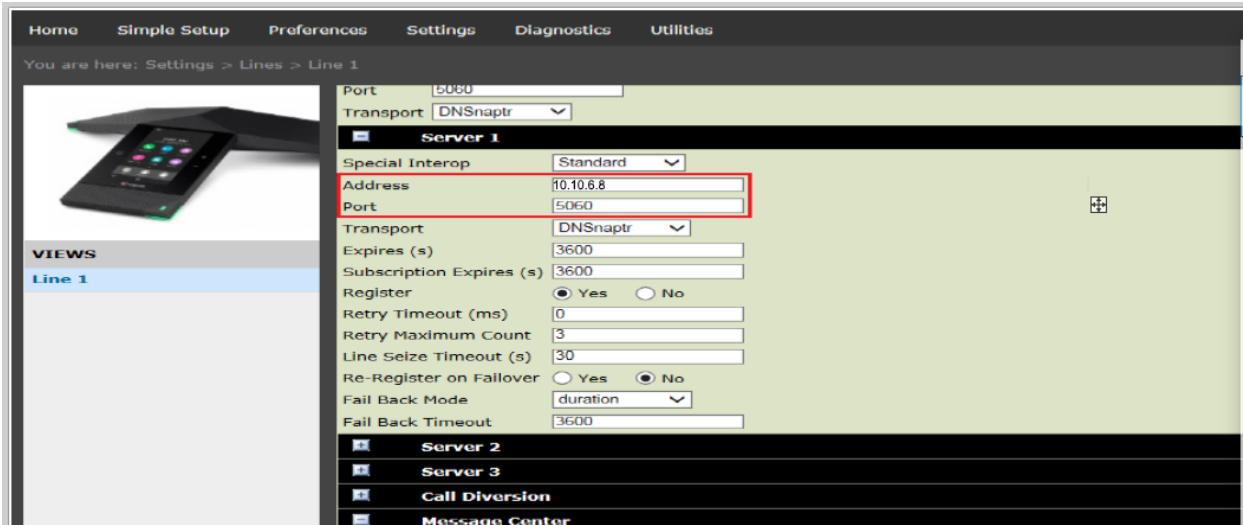
Address 10.10.6.8

Port 5060

Transport DNSnaptr

3. Under the heading **Identification**, for **Display Name**, enter the desired display name (example: PCYC EXT 7312).
4. Define the line **Address**, use the ShoreTel users extension number (example: 7312) provisioned earlier within the ShoreTel Connect Director, under Administration > Users.
5. Enter the desired **Label**, (example: x7312). The label is the text that will be displayed on the phone.
6. Under the heading **Authentication**, define the User ID, in our example we entered the ShoreTel users extension number (example: 7312).
7. Define the **Password**, enter the “SIP phone password” provisioned earlier within the ShoreTel Connect Director, under Administration > Users.

8. Under the heading **Outbound Proxy**, for Address, enter “10.10.6.8”
9. Define the **Port**, enter port number “5060”.



The screenshot displays the Asterisk Manager GUI. The top navigation bar includes links for Home, Simple Setup, Preferences, Settings, Diagnostics, and Utilities. Below this, a breadcrumb trail indicates the current location: Settings > Lines > Line 1. On the left side, there is a sidebar with a 'VIEWS' section containing a link for 'Line 1'. The main content area shows the configuration for 'Line 1'. At the top, the 'Port' is set to 5060 and the 'Transport' is set to 'DNSSnaptr'. Below this, a section titled 'Server 1' contains various configuration options. The 'Address' field is set to '10.10.6.8' and the 'Port' field is set to '5060', both of which are highlighted with a red rectangular box. Other configuration options include 'Special Interop' (Standard), 'Expires (s)' (3600), 'Subscription Expires (s)' (3600), 'Register' (Yes), 'Retry Timeout (ms)' (0), 'Retry Maximum Count' (3), 'Line Seize Timeout (s)' (30), 'Re-Register on Fallover' (No), 'Fail Back Mode' (duration), and 'Fail Back Timeout' (3600). At the bottom of the configuration area, there are links for 'Server 2', 'Server 3', 'Call Diversion', and 'Message Center'.

Server 1	
Special Interop	Standard
Address	10.10.6.8
Port	5060
Transport	DNSSnaptr
Expires (s)	3600
Subscription Expires (s)	3600
Register	☒ Yes ☐ No
Retry Timeout (ms)	0
Retry Maximum Count	3
Line Seize Timeout (s)	30
Re-Register on Fallover	☐ Yes ☒ No
Fail Back Mode	duration
Fail Back Timeout	3600