Connecting to a ShoreTel Voice Switch

ShoreTel Voice Switch Half-Width and Full-Width voice switches provide a serial

Communications port accessible through a straight-through 9-pin serial cable.

**To connect to a ShoreTel Voice Switch through a serial communications port:**

**Step 1** Connect a serial cable between a personal computer and the ShoreTel Voice

Switch.

**Step 2** Use a terminal emulation program such as HyperTerminal to open a connection

to the switch.

**Step 3** Apply these values to the terminal settings:

• Speed: 19.2 Kbs

• Data bit: 8 bits

• Stop bit: 1

• Parity: No parity

• Flow Control: None