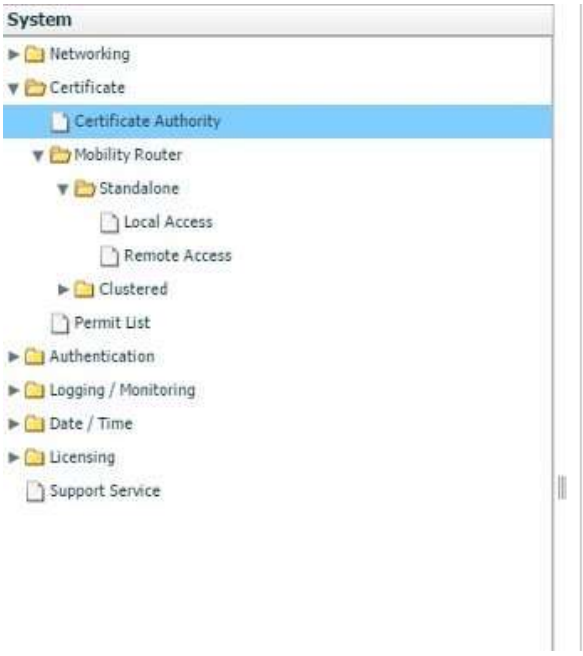
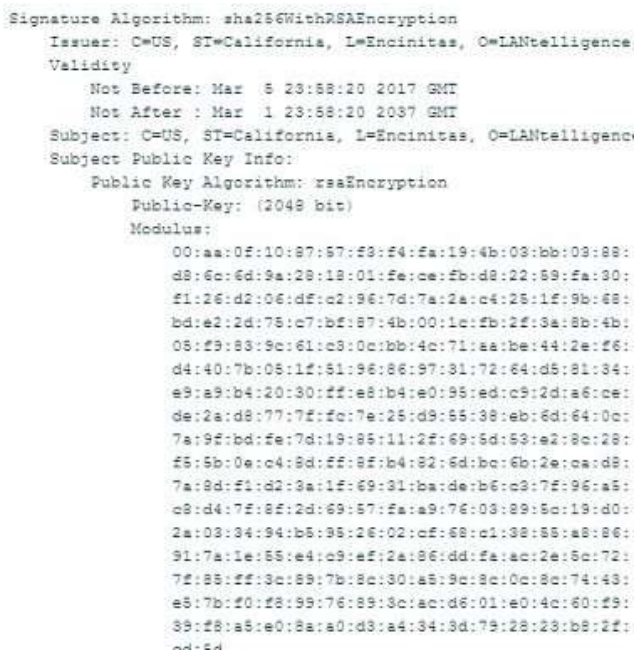
How to import certificates into ShoreTel Mobility router

Importing certificates into the Mitel (ShoreTel) Connect mobility router is easy if you complete the steps in the right order. In fact, it is faster to do it yourself than waiting on the ShoreTel support line. Read the detailed explanation below and we guarantee that you will succeed.

Step 1

Create the certificate authority. You will have to generate a self signed certificate authority. Do not use the root CA from your vender here.



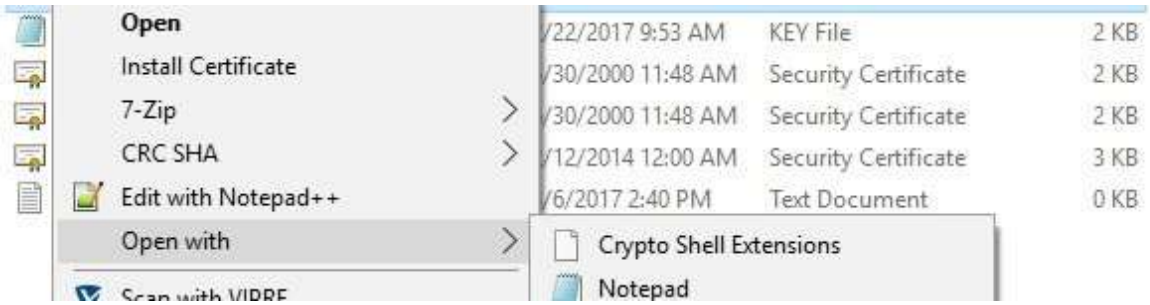


Step 2

Open the Remote access certificate page.

Step 3

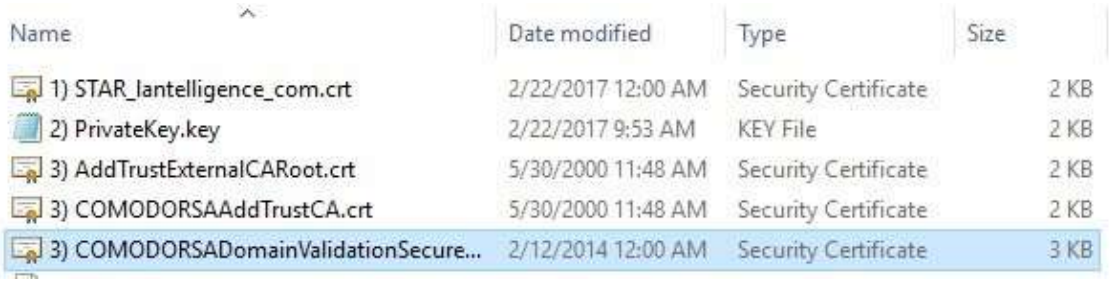
The certificates need to be in a text file format. Right click the **.crt* and key files and open with notepad.



Step 4

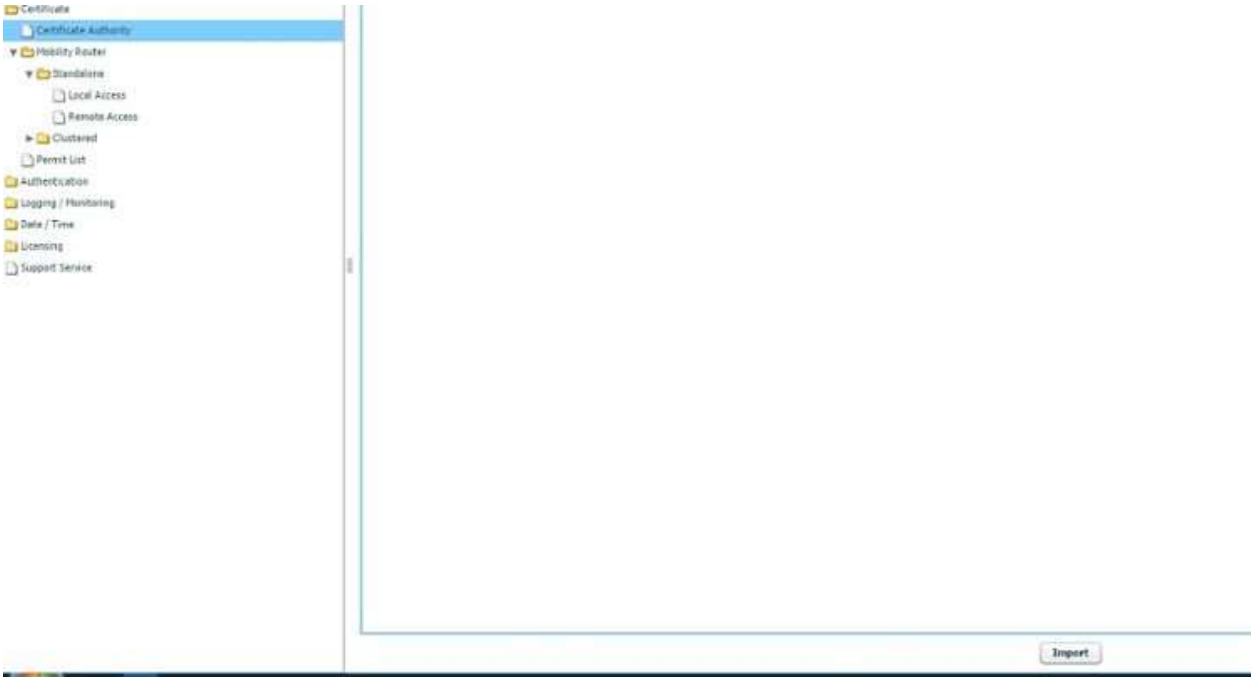
In a blank text file copy the notepad output in the following order. Please note you should copy from the dashes in Begin Certificate all the way to End certificate. The same for the private key.

- Certificate
- Private key
- Trust chain – This may be several certificates in the trust chain. In the example below from Comodo there are three certificates for this piece



Step 5

Select Import under the remote access page



Step 6

Copy and paste the text file you created in here and select Import

Step 7

Repeat the process for local access