Most SMTP issues can be resolved by the following.



- 1. Open IIS Manager. Start > Administrative Tools> IIS Manager
- 2. Click on *Access* Tab then Click on the *Relay* Button.
- Make sure that *All E<u>x</u>cept the list below* radio button ticked. Also make sure that the SMTP Smart Host is enabled.

eneral Access Messages Delivery	LDAP Routir	ng Securi	v)
Outbound			
Eirst retry interval (minutes):	15		
Second retry interval (minutes):	15		
T <u>h</u> ird retry interval (minutes):	15	1	
S <u>u</u> bsequent retry interval (minutes):	15		
Delay notification:	12	Hours	•
Expiration timeout:	2	Days	•
- Local			
Delay notification:	12	Hours	-
Expiration timeout:	2	Days	-
Outbound Security Outbound con	nections	Ad <u>v</u> ar	nced
OK Cancel	1 App	lu I	Help

From **Step 1** above select the **Delivery Tab** then click on the **Ad<u>v</u>anced** Button.

Advanced Delivery		×
Maximum hop count:		
Masquerade <u>d</u> omain:		
Eully-qualified domain MAYBACH Smart host: ["IP Address of Excl	iname: 1 Che nange Server''] 2	ck DNS
Attempt direct	: delivery <u>b</u> efore sending st lookup on incoming messages	
	OK Cancel <u>I</u>	<u>H</u> elp

- 1. Type in the Machine Name
- 2. Type in the Exchange Server IP address Make sure to have a [at beginning and a] at the end. (It is best to use the IP address.)
- 3. Put a check in the box for *Attempt direct delivery <u>b</u>efore...*
- 4. Click on the "OK" button