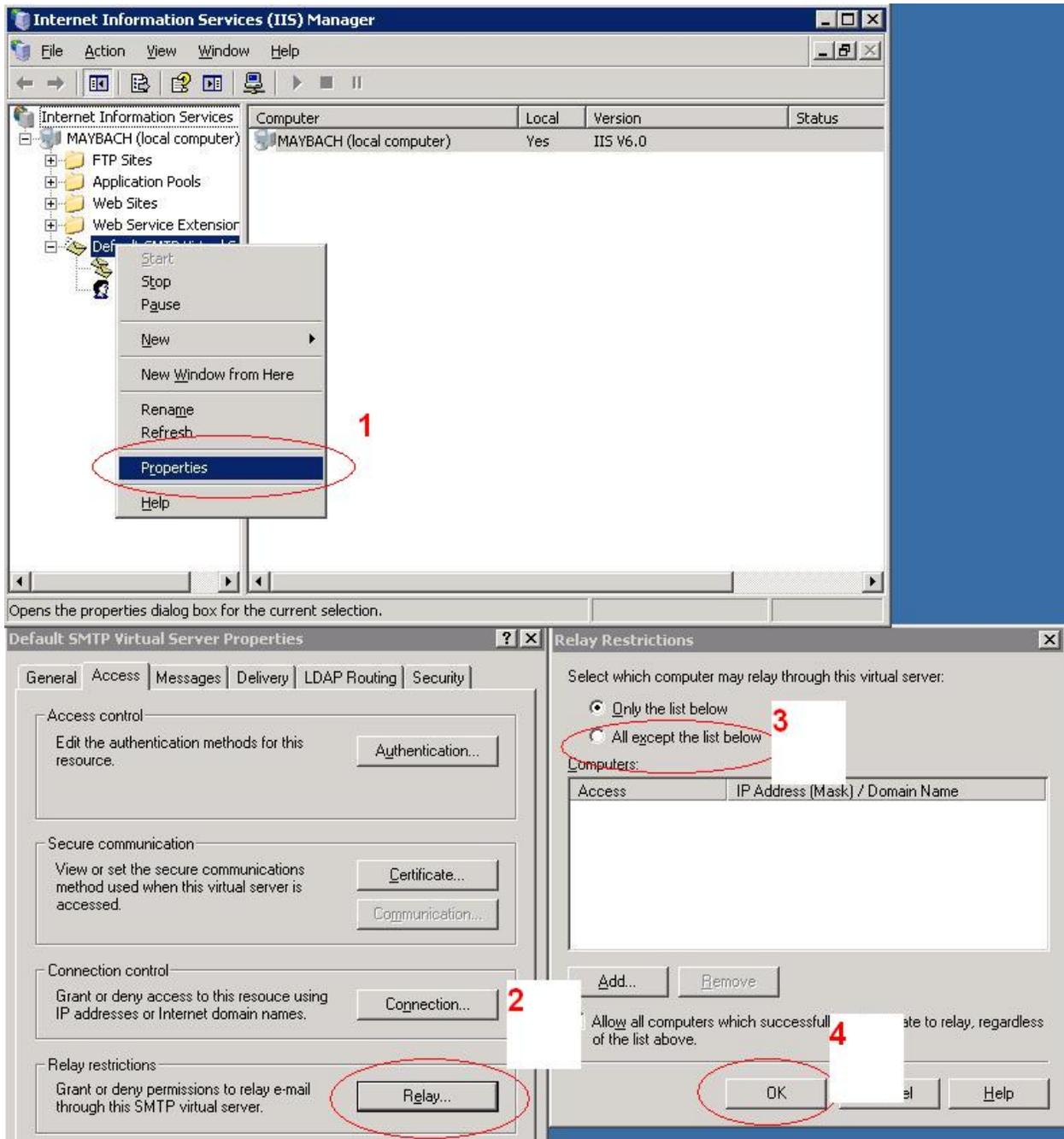


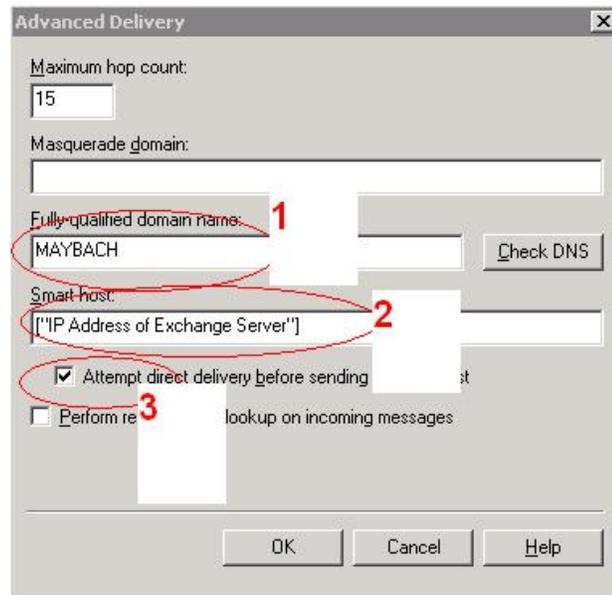
Most SMTP issues can be resolved by the following.



1. Open IIS Manager. *Start > Administrative Tools> IIS Manager*
2. Click on **Access** Tab then Click on the **Relay** Button.
3. Make sure that **All Except the list below** radio button ticked.
Also make sure that the **SMTP Smart Host** is enabled.



From **Step 1** above select the **Delivery Tab** then click on the **Advanced Button**.



1. Type in the Machine Name
2. Type in the Exchange Server IP address Make sure to have a [at beginning and a] at the end.
(It is best to use the IP address.)
3. Put a check in the box for **Attempt direct delivery before...**
4. Click on the "OK" button